NutriLog
Terms of Use

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18 October 2026

1 Provider and applicability

These Terms of Use govern the NutriLog mobile application, related account-dependent services and optional NutriLog Pro subscription. The service is provided by Jason Hug, Büsmig 2a, 9467 Frümsen, Switzerland, info@nutri-log.com. By using the app, you agree to these terms to the extent permitted by applicable law. If you do not agree, do not use the relevant service.

These terms supplement, and do not replace, mandatory laws protecting consumers or the applicable terms imposed by Google Play. The NutriLog Privacy & Cookie Policy at https://nutri-log.com/privacy explains personal-data processing.

2 Service and availability

NutriLog is a nutrition diary and informational tool for recording meals, estimated nutrients, personal goals and trends. Core local-tracking features are designed to work without creating an online account. Features, datasets, language availability and supported devices may change as the app develops.

NutriLog strives to maintain the service but cannot guarantee uninterrupted operation, permanent availability of a particular food item or compatibility with every device. Reasonable technical maintenance, security improvements and service changes may be necessary. Mandatory statutory rights remain unaffected.

3 Account and security

Google sign-in is optional for ordinary local tracking but required for some account-dependent features, including verified NutriLog Pro access and server-based AI requests. Keep control of the Google account used to authenticate. You must not impersonate others, circumvent authorization checks or interfere with other accounts.

An account may be restricted when necessary to prevent fraud, security incidents, violations of these terms or misuse of the service, subject to applicable law and appropriate review. A NutriLog account and a Google Play subscription are separate relationships.

4 NutriLog Pro, prices and renewal

NutriLog Pro is offered through Google Play with weekly and monthly subscription options where available. Prices, taxes, currencies, trial offers if any, and billing periods are shown in the Google Play purchase interface before confirmation; only those displayed purchase terms determine what you are charged. NutriLog does not promise a trial or a fixed price in all countries.

Subscriptions normally renew automatically for the selected billing period unless canceled in time through Google Play. Google processes payment and maintains the subscription relationship. Google Play may notify you about price changes or billing problems under its policies and applicable law. Your entitlement is subject to successful purchase verification and the paid-through expiry date.

5 Canceling subscriptions and refunds

You can manage or cancel an Android subscription in Google Play subscriptions at https://play.google.com/store/a
Uninstalling NutriLog, signing out or deleting the NutriLog account does not itself cancel recurring Google Play charges.

Cancellation generally stops future renewals but does not automatically terminate access already paid for; actual access and any refund are subject to the confirmed store subscription state and applicable law. Refund requests for Google Play purchases can be submitted through Google Play or its applicable support process. Nothing in these terms excludes a statutory right to a refund, withdrawal or other consumer remedy.

6 AI food analysis and limits

Server-based AI food image analysis is an optional NutriLog Pro feature. You decide whether to upload an image for analysis. The app sends the selected image to the NutriLog backend and onward to OpenRouter and its chosen model provider. The analysis is a machine-generated estimate and may contain errors; verify food identity, amounts and cooking states before relying on it.

To manage load, quality and abuse, the current service applies a ten-second cooldown between qualifying attempts, a maximum of ten accepted requests per rolling hour and three hundred per rolling seven-day period, including temporary pending reservations as applicable. These limits may be changed prospectively for technical, security or service reasons, with appropriate notice where required. No entitlement to unlimited AI requests is created by a Pro subscription.

Do not submit images or text containing third-party private information without authorization. Do not use the AI function for unlawful, abusive or harmful activities or to bypass service restrictions. Third-party AI model processing is further described in the Privacy & Cookie Policy.

7 Nutrition information and health disclaimer

Food composition figures, portion conversions, nutritional scores, trends, targets and AI suggestions are estimates and may be incomplete, outdated or inaccurate due to data-source variation, user input and model limitations. NutriLog does not independently certify the nutritional contents of each product.

NutriLog does not provide medical advice, diagnosis, treatment or individualized professional nutritional care. Do not use the app to make urgent medical decisions or to diagnose or treat a condition. Consult an appropriately qualified professional for medical concerns, allergies, pregnancy, eating disorders or other situations where incorrect nutrition information could create risk. Emergency situations require local emergency services.

8 Device data, backups and external platforms

You remain responsible for reviewing and keeping copies of information you consider important. Many diary, profile and goal records are stored locally on your device. Data loss may occur through device failure, uninstallation, clearing storage or operating-system backup settings.

If you choose to enable Health Connect or Apple Health access, relevant nutritional information can be written to that platform with the necessary device permissions. Its separate service terms and privacy practices apply. Links or voluntary use of external food databases, AI services and other websites may also be governed by third-party conditions.

9 Account deletion and surviving subscriptions

You may request deletion of your NutriLog online account through the app or by contacting info@nutri-log.com if you cannot access the app. External deletion requests require account-ownership verification. A deletion request removes the Firebase Authentication identity and current user-entitlement projection, but the service may retain limited pseudonymous subscription, billing lifecycle and anti-abuse records as described in its Privacy & Cookie Policy.

Deleting the online account does not erase all diary data stored on a device unless you separately choose the local-data reset or clear the app's local storage. It does not delete information previously exported to third-party health platforms and does not cancel Google Play billing. If you delete an account while a subscription remains paid, access to that subscription through NutriLog may be interrupted.

10 Acceptable use and intellectual property

Do not attempt unauthorized access, manipulate purchases or quotas, submit illegal material, reverse-engineer protected services in violation of applicable law, scrape the service in a disruptive manner or compromise other users' data. These restrictions do not prohibit rights expressly granted by applicable mandatory law or relevant open-source licenses.

NutriLog's proprietary interface, branding and original content remain protected by applicable intellectual-property laws. Third-party food databases, software packages, illustrations and fonts may be governed by their own licenses. You retain rights in the information you enter; you grant NutriLog only the limited permission needed to process it for functions you request.

11 Responsibility and liability

Use NutriLog with appropriate judgment and verify important nutritional information independently. To the extent allowed by applicable law, NutriLog is not responsible for losses caused

exclusively by incorrect user input, unavailable third-party systems, unauthorized account access outside its reasonable control or reliance on nutritional estimates as medical advice.

Nothing in these terms excludes or limits liability that cannot lawfully be excluded, including liability for intentional misconduct, gross negligence where exclusion is prohibited, personal injury, or mandatory consumer rights. Any other limitations apply only to the extent valid under the law applicable to your situation.

12 Changes and termination

NutriLog may update these terms when features, providers, security requirements, laws or billing arrangements change. Material changes affecting existing paid services will be communicated where required; such changes do not remove accrued rights or override Google Play purchase terms.

You may stop using the service and delete your account subject to the separate Google Play cancellation process. NutriLog may discontinue or change a feature for legitimate technical, legal or security reasons, subject to applicable rights of subscribers.

13 Governing law and disputes

NutriLog is operated from Switzerland. Swiss law may apply to the extent permitted by applicable conflict-of-law rules, but this does not deprive consumers of mandatory protections in their country of residence where those rules apply. Competent courts and dispute-resolution rights are determined by applicable law; no mandatory consumer forum is waived.

Before formal proceedings, you may contact info@nutri-log.com so the operator can review the issue. This does not prevent you from exercising any right to approach a regulator, court or competent consumer authority.

14 Contact

Jason Hug — NutriLog, Büsmig 2a, 9467 Frümsen, Switzerland. Email: info@nutri-log.com. Website: https://nutri-log.com. For privacy requests, see https://nutri-log.com/privacy.